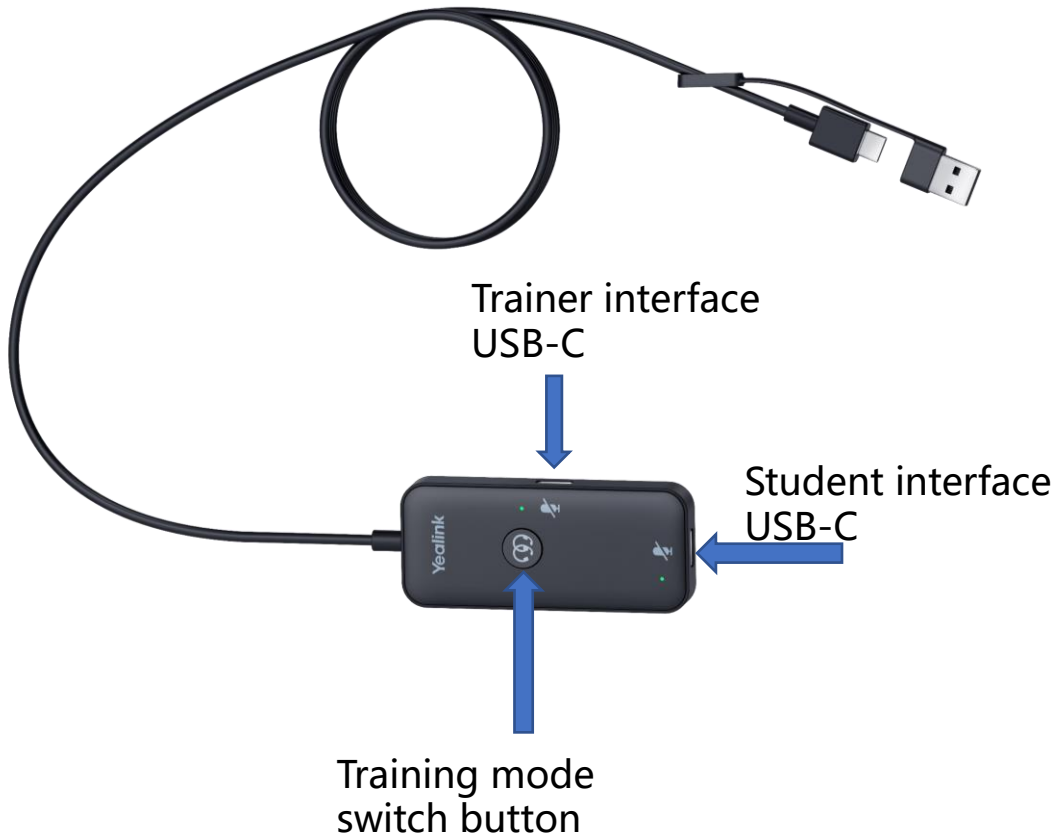


# USB-Y Trainer Cable



## Function Introduction:

### - Monitoring:

Once both the training and student ends are connected to a USB device (UH headset or BT51 dongle), the **system immediately enters monitoring mode**. In monitoring mode, the trainer can hear the conversation between the student and the customer.

### - Intervention:

Once both the training and student ends are connected to a USB device (UH headset or BT51 dongle), in addition to monitoring mode, the system also enters intervention mode. In **intervention mode**, the trainer can participate in the conversation between the student and the customer. **Both headsets can answer/reject/hang up/hold/unhold/replay/off-hook**. The **student and training headsets independently control their own mute/unmute functions and playback volume**.

### - Guidance:

In intervention mode, **one click the training mode switch button** will enter guidance mode. In guidance mode, the **trainer's speech is only audible to the student**; the other end cannot hear it. The **student can still converse normally with the other end**, and the indicator light on the training end's interface on the training cable box will flash red, while the indicator light on the student end's interface will be off. Clicking the training button again or ending the call in guidance mode will return to intervention mode.

### - Takeover:

In intervention mode, press and **hold the training mode switch button for 2 seconds** to enter takeover mode. In takeover mode, the **student's microphone will be forcibly muted, only the training microphone will be enabled**, and the student's interface indicator light on the training cable box will remain solid red, while the training interface indicator light will be off. In takeover mode, clicking the training button again or ending the call will return to intervention mode.